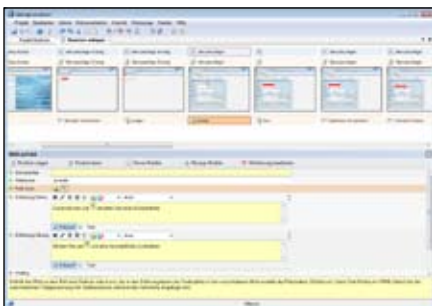




datango and DACG support global company with training solutions



Challenges

- Bandwidth of the project teams to perform all duties assigned without impeding daily workflow
- Minimal staff downtime after implementation

Solution

DACG partnered with the company to develop a clear and effective learning strategy

Benefits

- Training development effort quickly launched
- Customized training for client's work environment and culture
- Self-study learning opportunities in addition to classroom training

Long-term Solutions

- Defined learning needs based on company goals and strategies
- Thriving learning communities
- Single source documentation

Brand-driven, consumer-focused global company in children's and family leisure time products and services chooses datango performance suite as its preferred training solution.

The Task

DA Consulting Group partnered with the organization to implement training for multiple new SAP modules in an international global SAP upgrade. Customized learning solutions are designed to enable learning communities to thrive as a result of full-scale training solutions in their continuously changing work environment.

The innovative learning strategy provides continuous learning opportunities, enhanced self-study, and facilitates the learning process by reinforcing key concepts. datango's advanced technology provides a customizable, cost-effective platform to advance new learning models, tools, and paradigms for the end-user in an ever-changing work environment.

Understanding the Challenge

The company faced the challenge of implementing a comprehensive, cost-effective and customizable SAP training solution for its dynamic, international company. The implementation timeline, bandwidth constraints of the project team, corporate culture, and required flexibility shaped the project blueprint for a successful launch of training development.

Providing the Solution

Together, the client and DA Consulting Group quickly developed a clear, comprehensive, and effective strategy to launch and implement a solid training effort. The learning infrastructure utilizing datango's state-of-the-art tools, training material development, and maintenance methodologies is at the heart of the plan.



datango and DACG support global company with training solutions

DACG's consulting team stepped in with the solution first by understanding organization's needs by gathering comprehensive information from the company's management and staff. Then, with a thorough knowledge of the company's corporate culture, project and business goals, and challenges and expectations for the learning strategy, DACG developed a plan for a sustainable support infrastructure using datango's Performance Suite.

"Highly satisfied" is how the client referred to the result. The focus is on the right areas, ensuring that the outcome fits with the organization's culture and goals.

Services

DACG provides customized learning solutions, change communication, and employee performance support services to companies and organizations across the globe.

Understanding the challenges presented by change, a focused goal of minimizing work disruption during project implementation, and a passion for quality service delivery – on time and on budget – are key to DACG's premier services.

DACG's experienced and versatile consultants paired with innovative techniques, cutting edge technology, and a cost effective, proven methodology are crafted to result in a highly responsive and flexible solution for an organization poised to compete in an ever-changing world.

datango AG

datango AG was founded in Berlin in 1999 and boasts subsidiaries also in a number of European countries and in the United States.

As one of the leading providers of Electronic Performance Support Systems (EPSS), it offers companies complete software solutions for the entire lifecycle of an application - from project design and initial implementation to user support.

The datango AG has developed a live navigation support, that provides optimal just-in-time learning for the end user.

datango AG's clients include Bosch, Bayer Schering Pharma, e.on and SPAR.

Training Development Deliverables:

- Training Work Plan
- Documentation Standards and Templates
- Level 1 Training Evaluations
- Train the Trainer (T3) Program design
- Training Client design / recommendations

Course materials created with datango performance suite

- System Simulations
- Work Instructions
- Job Aids
- Quick-Reference Guides
- Participant Guides

Quickest way to contact datango:

datango Inc. | 6 Lyberty Way | Suite 203 | Westford | MA 01886 | USA | Tel: 877.945.7257 | Fax: 781.890.4505
datango AG | Schönhauser Allee 10-11 | 10119 Berlin | Tel: +49.30.443 55 0 | Fax: +49.30.443 55 222

For other locations and contacts visit our homepage: www.datango.com | E-Mail: info@datango.com