



UNIT4 Topaz
– the change-embracing software-learning solution

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In today's unpredictable business world, change can be a constant drain, not only on your business software, but also on user adoption and training.

By improving the fundamental processes and systems that drive user adoption and expertise, and how these systems cope with change, organizations can improve the speed of user adoption, maximize business value and reduce the drain on resources.

UNIT4 solutions are widely acknowledged as leading the market for organizations that face frequent business change. In contrast to other leading business applications, they are designed for users to make changes easily and quickly without expensive external resources. The value this brings particularly appeals to independence-focused organizations that want to remain responsive to change and not locked into one specific vendor or technology platform.

A growing range of stand-alone add-on applications are now available from UNIT4 to meet specific needs of Businesses Living IN Change (BLINC™). Under the banner of "Color Your App" this is a portfolio of change-embracing business applications that integrate seamlessly with your core Agresso or Coda solution, and add extra color and dimensions to your business systems.

Software-learning

Ensuring your user training and adoption is successful is key to the success of UNIT4's solution, and fundamental to their ability to support on-going change. UNIT4 Topaz is a powerful software-learning solution suitable for large and small organizations that complements core UNIT4 solutions to help with end-user adoption – one of the key drivers to business software success!

Topaz allows trainers to tailor training to the organization's unique business processes. They can record user-specific paths through their software to produce highly tailored training modules for particular groups of users. This can be deployed in many ways from this single source, such as:

- a simulation (for slow learners),
- a guide (for quick learners),
- a test (where required),
- end-to-end user documentation (reference guides),
- demonstrations.

The flexibility of the system means that when you have to change a business process, this can be simply, quickly and cost-effectively reflected in just the single source of the associated training module.

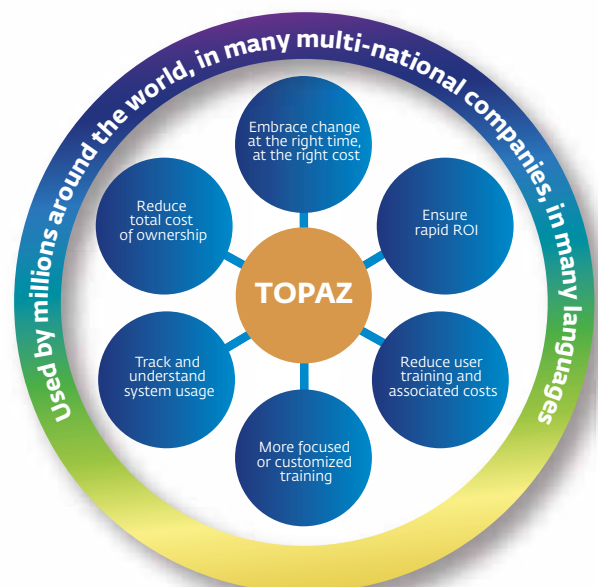
The challenges of software change

When implementing a new system, end-user adoption and training are key to success. Industry research has identified that poor end-user adoption is the number one reason for unsuccessful implementations, so it is vital to get everyone involved quickly. In a further report, almost 60% of ERP implementations experience operational disruption following go-live due to failures around user adoption and 76% of end-users have failing or sub-standard understanding of the new system.

The comprehensive Topaz software-learning system ensures that end-user adoption and training are dealt with quickly and easily – no matter what the situation. It can help an organization successfully cope with all types of business change:

- People switching jobs and responsibilities.
- People leaving and arriving.
- Continually changing processes and procedures.
- Acquisitions and mergers.
- New or changing compliance rules.

Topaz integrates seamlessly with your Agresso or CODA system and enables organizations to cope with the effects of change with minimal disruption!



The fast and scalable way to leverage your software investment

Unlike many e-learning systems, Topaz focuses on all end-users rather than just the core users. Not only does this help end-user adoption, it also ensures that users are comfortable with the system, or part of the system, as quickly as possible. Traditional courses are often complex and can take days out of people’s schedules. The Topaz e-learning courses are designed to be more focussed and take minutes rather than hours – reducing the need for ‘time away from the desk’.

An organization’s business processes and the software that support them are mission-critical. Any significant change to a business means that users, often in large volumes, need to be guided through the impact of the change, to adopt new processes and to maximize the potential of the new situation. Not just once, but each time there is a system

modification due to a business or technical change (update, upgrade, new function). Improved user adoption and the focussed nature of Topaz minimizes the adverse impact that each update, upgrade or user change has on your business, and maximises improved value from new processes.

Organizations can enjoy a rapid return on investment through optimized user adoption, but Topaz also reduces the requirement for extensive user training and associated expenses (fewer hours in training, no need for travelling, room hire etc) and new personnel can be trained immediately i.e. on-demand. ‘How to’ queries can be reduced and the system can reduce the demands on your managers and helpdesk.

The ability to track adoption and usage levels means you can measure, understand, and improve the usage of the system.



Topaz is an online software-learning solution for independence-focused organizations that want to dramatically develop the value of their change-embracing Agresso and Coda solutions. It fulfils an important role in your ability to support on-going business change, and extends the value available from your UNIT4 solution – giving extra color to your core applications...

Color Your App

Topaz is part of UNIT4's "Color Your App" set of solutions to support change-centric organizations. These are represented by the following palette:

- **Green for Sustainability:** the revolutionary new environmental performance management solution, Sustain4, allows organizations to get a picture of their environmental impacts and both to manage and reduce the impact across their supply chain.
- **Ochre for Consolidation & cashflow planning:** the UNIT4 Ocro application is a group reporting solution that is quick to implement, extremely flexible yet highly functional.
- **Topaz for Knowledge Transfer:** UNIT4 Topaz is a comprehensive new software-learning solution that allows users of our solutions to drive user training and adoption during initial implementation but also through periods of business or technical change when user knowledge often falls behind the system capabilities.
- Future applications in the "Color your App" portfolio will include solutions for:
 - business modeling
 - business collaboration.

"Color your App" gives BLINC organizations an Independence-enabling spectrum of complementary applications with the confidence of integration out of the box to both Agresso Business World and Coda Financials.

The portfolio of applications extends the value BLINC organizations get from UNIT4 solutions, and enhances their ability to survive and thrive under change

Contact us

For further details about how UNIT4 can help your organization to turn change to its advantage, please visit our website:

www.unit4software.co.uk

To request the latest information or to discuss your needs in more detail, please contact us direct at:

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About UNIT4

UNIT4 is a global business software company that creates, delivers and supports adaptable software and services worldwide, to help dynamic organizations manage their business needs effectively. We strive to set the global standard for business solutions that help dynamic organizations to embrace change – simply, quickly and cost effectively.

We have a broad portfolio of solutions that address different markets, requirements, technologies and types of organization; the UNIT4 group incorporates a number of the world's leading change-embracing software brands, including the Agresso Business World ERP suite and CODA financial management software. UNIT4 has offices in 17 European countries and 7 countries across North America, Asia Pacific and Africa (as well as sales activities in several other countries) for easy, local access to service and support.

www.unit4software.co.uk

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